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## **ELSTER Germany's Water Business Unit Reengineers its Logistics**

May 2008

Ladies and Gentlemen,

we have the great pleasure to inform you today of a major change we have made to the way we move our goods and deliver them to our customers. We have chosen to manage our entire logistics chain through a professional logistics partner in the future, namely

**Logit Services  
Industriestrasse 7  
36272 Niederaula, Germany**

The new warehouse is located near Kassel - centrally in Germany -, and we expect to see clearly streamlined processes, and much faster and more precise deliveries. The change is effective on

**2<sup>nd</sup> June 2008.**

Please note that all shipments to Elster GmbH, including repairs and returns, as well as goods collection/pickup, can only be received resp. handled at the Niederaula warehouse from that time. To facilitate this change and reduce any unnecessary queries and paperwork, we ask that you please pay close attention to the attached guidelines, especially with respect to the limited goods receiving times of Monday to Friday 7:00am to 1:00pm and goods collection/pick up times of Monday to Friday 7:00am to 7:00pm, and the need for a notification prior to any shipments or arrivals.

In case of any questions or concerns, please feel free to contact Gabriele Burkert at tel. +49-(0)6206-933113, or E-mail [gabriele.burkert@de.elster.com](mailto:gabriele.burkert@de.elster.com).

We would like to thank you in advance for your cooperation, and we trust that this change will work as much for your satisfaction as it does for ours.

With best regards

Alexander Homann  
Sales and Marketing Director

Marion Peltzer-Lehr  
Customer Service Manager

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